

Refund & Cancellation Policy

At MB Verse, we want you to love what you wear. If something isn't right, we've got you covered.

Order Cancellation

- Orders may be cancelled within 24 hours of purchase, provided they haven't been shipped.
- Once shipped, orders cannot be cancelled.

Refund Eligibility

- Wrong product delivered (different size/design).
- Damaged or defective product received.
- Quality issue reported within 7 days of delivery.

Non-Refundable Items

- Custom-printed products (coming soon), unless defective.
- Clearance/sale items, unless damaged in transit.
- Shipping charges, if applicable.

Refund Process

- Refunds are issued to your original payment method within 5–7 business days after approval.
- In case of partial order returns, only eligible items will be refunded.

Exchanges

- Exchanges may be offered subject to product availability.

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